



## FREQUENT ASKED QUESTIONS

- 1) What is AEON MOMMY CARD?**

AEON MOMMY CARD is an additional 5% discounted card operated by AEON CO. (M) BHD exclusively for all parents with kids 12 years and below.
- 2) Is the Additional 5% discounted for all babies and kids department?**

No. The Member(s) are entitled to enjoy additional 5% discount for AEON's selected Kids and Baby products.
- 3) Is the Additional 5% discount applicable every day?**

No. The Member(s) are entitled to enjoy additional 5% discount for AEON's selected Kids and Baby products every last weekend of each month.
- 4) How do I sign-up for AEON MOMMY CARD?**

You may sign-up AEON MOMMY Card at any AEON Customer Service Counter.
- 5) How much is the AEON MOMMY CARD registration fee?**

There is no registration fee to sign-up for AEON MOMMY CARD. It is FREE of charge.
- 6) Is there a supplementary card for AEON MOMMY CARD?**

There is no supplementary card(s) for this program.
- 7) Can a father apply for AEON MOMMY CARD?**

Yes, AEON MOMMY CARD is exclusive for all parents with kid(s) 12 years and below. Please note that only one (1) parent per family is entitled for an AEON MOMMY CARD.
- 8) Can a pregnant lady apply for AEON MOMMY CARD?**

Yes, pregnant ladies can apply for AEON MOMMY CARD in advance and update the baby details after delivery at any AEON Customer Service Counter.
- 9) What happens if I lost my AEON MOMMY CARD?**

If an AEON MOMMY CARD is stolen, lost or damaged, a fee of RM5.30 (inclusive of 6% Goods and Services Tax) will be charged for the replacement card.
- 10) Is there any expiry date on the AEON MOMMY CARD?**

The AEON MOMMY CARD will automatically expire when the Member(s)' youngest registered child reaches the age of 13 years old.
- 11) In the event I have a new born, do I need to register again for AEON MOMMY CARD?**

The Member(s) shall update the details of personal and/or child and/or new born (if any) from time to time at any Customer Service Counter of AEON stores.
- 12) Is AEON MOMMY CARD and AEON MEMBER CARD the same?**

No, the AEON MOMMY CARD is only exclusive for parents with kids below 12 years old and does share the same benefits and privileges with AEON MEMBER
- 13) Can I collect points, rebates, redemption or discounted parking using AEON MOMMY CARD?**

The AEON Mommy Card is not valid for any points accumulation, voucher redemption or discounted parking fees.
- 14) Can I be entitled to Additional 5% Discount if I forgot to bring my card but remember the card number?**

The AEON Mommy Card shall be presented to the cashier before make any payment transaction. Failure to do so will result in the price of the purchased Kids and Baby products not being discounted.